



Hello Members and Friends of ICF San Antonio,

I am honored to serve as the new president of this growing organization and work with such a talented, committed group of individuals. My heartfelt gratitude goes to Carissa Gay, Past President, whose vision led the chapter to earn a prestigious recognition award in 2020, and to the hard work and dedication of every board member. The ICF San Antonio Board of Directors is pure synergy, and I am proud to be a part of it!

For those of you whom I still haven't had the pleasure to meet, I'd like to introduce myself. My background includes five years in general medicine in Mexico and 28 years in public education in Texas, 22 of which are in instructional technology and public education administration. I am extremely grateful to have worked for over two decades in an organization that embraced a coaching culture and encouraged me to earn a professional coaching certification through IPEC in 2015. I later earned my ACC credential in 2019.

As an emotional wellness and personal growth coach, I help individuals who are experiencing a great deal of pain find a renewed sense of self, inner strength, and balance. Additionally, I served as the former Secretary of the Board from 2019 to 2021 and have become familiar with most chapter activities and processes. You can find out more about me on my **LinkedIn profile** or my **personal website**.

In recent weeks I have contacted many of you personally via email and scheduled one-on-one conversations to offer my support and gain insight on how to better serve you. I will continue to reach out to those I still haven't been able to connect with, and look forward to talking to many more of you in the near future.

My colleagues on the board and all of you are the heart of the chapter, and my main motivation to continue carrying on the vision and mission of this wonderful organization. I am bringing my leadership skills and the best of me to this role, and look forward to learning from all of you in the next couple of years.

We cordially invite you to explore our website and find out more about how ICF San Antonio supports our members and friends to "Coach Better, Coach More, and Coach Connected."

Please feel free to **contact me** with any questions you might have.

All the best,

~ Susanna Clavello